CHART 5

Analysis of Missing Completion Notifiers (B

Answers		% of Items	% of Items		
provided by		where FOC	where	% of Items	
Verizon to	Requested	CDD is Prior	Completion	on PCD	
TT	Notifier	to TT	Date is Prior	Report	Rem
	PCN	100.00%	66.67%	0.00%	
CONFIRMED	BCN	N/A	N/A	N/A	
	PCN	100.00%	100.00%	0.00%	Waited 4 Day
PROVNOT	BCN	100.00%	100.00%	0.00%	
	PCN	100.00%	100.00%	0.00%	Waited More Than :
COMPNOT	BCN	100.00%	100.00%	0.00%	Waited 10 Day
No Answer	PCN	N/A	N/A	N/A	
Provided	BCN	100.00%	100.00%	0.00%	
Total		100.00%	98.39%	0.00%	

(1) Data is presented for PONs that have received at least one Completion Notifier

		CDD is Prior to TT Opening		Completion Date is		
		By Type of Requested		Prior to Trouble		Status
						Provisio
Answers					Billing	ning
provided by		Provisioning	Billing	Provisioning	Completi	Completi
Verizon to	Requested	Completion	Completion	Completion	on	on
TT	Notifier	Notifier	Notifier	Notifier	Notifier	Notifier
	PCN	30.00%		20.00%		30.00%
CONFIRMED	BCN		0.00%		0.00%	
	PCN	10.00%		10.00%		
PROVNOT	BCN		80.77%		80.77%	
	PCN	60.00%		60.00%		
COMPNOT	BCN		17.31%		17.31%	
No Answer	PCN	0.00%		0.00%		0.00%
Provided	BCN		1.92%		1.92%	
	PCN	100.00%		90.00%		30.00%
Total	BCN		100.00%		99.81%	

CN,PCN) Which

arks
s For Reflow
50 Days For Reflow
ys For Reflow

Status Provided					
Provided is at a	Status Pr	ovided is	Status Provided is		
Billing Completion Notifier	Provisio ning Completi on Notifier	Billing Completi on Notifier	Provisio ning Completi on Notifier	Billing Completi on Notifier	
0.00%					
	10.00%				
80.77%					
			60.00%		
		17.31%			
1.92%					
	10.00%		60.00%		
82.69%		17.31%			